



Diploma of Hairdressing Salon Management

(Course Code ICA50405 / CRICOS Code 063574G)



Course Aims

The Diploma of Hairdressing Salon Management has been designed for owners or managers who wish to develop their skills and knowledge in relation to the service and sales delivery of a functioning hairdressing salon.

Likely functions in the hairdressing industry for those who achieve this qualification may involve managing a salon and employing staff. Duties may include working as part of a salon team and coordinating salon team/s. Functions at this level include the self-directed application of a broad range of knowledge and skills, and the provision of leadership and support to colleagues through the development and management of human resource development initiatives. The salon manager at this level may focus on building the business, leading and developing the team, developing and implementing marketing activities, and ensuring all occupational health and safety requirements are maintained.

Course Structure

Participants need to complete ten (10) units of competency, consisting of:

Six (6) Core units,
and Four (4) Elective units

BSBSBM406A	Manage finances
WRHSM501A	Manage hairdressing services and sales delivery
WRHSM502A	Promote a hairdressing business
WRR03B	Provide a safe working environment
WRRPM2B	Recruit and select personnel
WRRPM3B	Lead and manage people

Elective Units

BSBSBM404A	Undertake business planning
BSBFLM412A	Promote team effectiveness
BSBFLM507A	Manage quality customer service
WRBCS513B	Investigate new products and services

Teaching and Learning Strategies

- Hands –on practice
- Formal presentations
- Lectures
- Discussion groups
- Research assignments

Assessment Methods

The achievement of competence will be assessed by a range of methods aiming at maximum flexibility and customization to address specific needs and learning situations

- Observations of ongoing activities in class and in a commercial kitchen
- Short formal and informal tests
- Presentation of portfolios
- Role-plays
- Observation of group discussion

Modes of Study

Face to face delivery.

Duration

Full-time 2 years or 1 year after completion of Certificate III in Hairdressing

2010 Intakes

15th February | 3rd May | 19th July | 4th October

Course Fees

\$9,800* p.a
*Other fees may apply

Prerequisites:

There are no prerequisites for entry to this qualification

International students: English language skills at least equivalent to IELTS 5.5 OR IELTS 5.0 with maximum 20 weeks ELICOS course OR Advanced level at Ozford English Language Centre.

For more online information about other courses, please visit:

http://www.ozford.edu.au/List_of_Business_Courses.html