



Diploma of Hairdressing Salon Management

(Course Code WRH50109 / CRICOS Code 072876G)

Course Aims

The Diploma of Hairdressing Salon Management has been designed for owners or managers who wish to develop their skills and knowledge in relation to the service and sales delivery of a functioning hairdressing salon.

Likely functions in the hairdressing industry for those who achieve this qualification may involve managing a salon and employing staff. Duties may include working as part of a salon team and coordinating salon team/s. Functions at this level include the self-directed application of a broad range of knowledge and skills, and the provision of leadership and support to colleagues through the development and management of human resource development initiatives. The salon manager at this level may focus on building the business, leading and developing the team, developing and implementing marketing activities, and ensuring all occupational health and safety requirements are maintained.

Course Structure

DipHair01

WRHSM501A	Manage hairdressing services and sales delivery
WRHSM502B	Promote a hairdressing business

DipHair02

BSBSMB406A	Manage small business finances
SIRXOHS003A	Provide a safe working environment
SIRXHRM002A	Recruit and select personnel

DipHair03

SIRXMGT003A	Lead and manage people
WRBCS513B	Investigate new products and services

DipHair04

BSBWOR402A	Promote team effectiveness
BSBSMB404A	Undertake small business planning
BSBCUS501A	Manage quality customer service

Teaching and Learning Strategies

- Hands-on practice
- Formal presentations
- Lectures
- Discussion groups
- Research assignments

Assessment Methods

The achievement of competence will be assessed by a range of methods aiming at maximum flexibility and customization to address specific needs and learning situations. Assessment methods may include:

- Observations of ongoing activities in class



- Short formal and informal tests
- Presentation of portfolios
- Role-plays
- Observation of group discussion

Modes of Study

On-site or Distance

Duration

1 year

Intake

Term1: 13/02/2012 - 15/02/2012

Term2: 30/04/2012 - 01/07/2012

Term3: 16/07/2012 - 16/09/2012

Term4: 01/10/2012 - 02/12/2012